



澳娛綜合度假股份有限公司

SJM RESORTS, S.A.

Department: Electronic Gaming

Position Title: Service Representative

Job Description:

- To attend to players and visitor's needs
- Ensure that all Slot areas are kept clean and well-stocked with supplies
- Verify and process slot machine transactions, including payouts and fills
- Ensure that every slot machine is in optimum operational condition
- Handle customer questions/ complaints personally wherever possible, hand over / redirect to relevant authority where necessary

Job Requirement:

- High School Degree preferred
- Customer service related work experience is preferred. Slot Gaming understanding or experience is an advantage
- Willingness to be trained in slot operations in a large Casino environment
- Basic understanding of Slot Operations and basic computing skills preferred
- Be out-going, energetic and possess a positive attitude towards the job and the Company

Interested parties, please apply via:

- Email the detailed resume to careers@sjmresorts.com
- Hotline 89820288 / 68827166

The collection of personal data by SJM Resorts, S.A. is solely for employment purposes. Any information submitted by applicants will constitute as consent and authorization for SJM Resorts, S.A. to use the personal data.



澳娛綜合度假股份有限公司

SJM RESORTS, S.A.

Department: Electronic Gaming

Position Title: Technician

Job Description:

- Ongoing development and implementation of Slot and Table Gaming equipment maintenance and repair processes
- Organize and complete all Slot and Table Games technical activities in assigned areas, ensure provision of excellent customer service
- Work with Slot Technical Team colleagues in the undertaking of electronic gaming related duties working at warehouse, assisting DICJ inspecting checking, machines movements/update games version and software projects
- Ensure that Slot Technical Workshop areas are kept clean and well stocked with supplies
- Ensure that every slot machine is in optimum operational condition, on floor checking at regular time
- Maintain effective communication and information flow with Slot Senior Technicians and Shift Managers and throughout the Slot Dept

Job Requirement:

- High School Degree or above related professional degree
- Holding the IPM Gaming centre's Electronic gaming technical training certification or Electronic gaming technical advanced training certification is required
- 1 year's Electronic Gaming technician experience is advance
- Basic Computer knowledge, fluent speak and write in English
- Good teamwork and team spirit
- Able to work unsupervised or with small groups of Slot Technical Team Members
- Require to perform shift duties

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